# South Huron Hospital Association Medical Advisory Committee Agenda

Thursday, April 13, 2023 @ 8:00 am Boardroom B110/WebEx

Item		Туре			Presenter	Time
	(*Agenda items attached)	FYI	Discuss	Decision		
1.	Call to Order & Welcome	X			Dr. Mark Nelham	2
2.	Jessica's House – Referral Process & Recent Changes		X		Tracy Snell	10
3.	Minutes of Previous Meeting – March 2, 2023*  Motion: To accept the minutes as presented from the March 2, 2023 MAC meeting.			X	Dr. Mark Nelham	2
	<ul> <li>Business Arising</li> <li>4.1. CT Scanner</li> <li>4.2. Professional Staff By-Laws**</li> <li>4.3. HyperCare</li> <li>4.4. Recruitment &amp; Retention Committee and Community Engagement Committee</li> <li>4.5. Hospitalist Funding Update</li> <li>Medical Staff Reports</li> </ul>	X X X X	X X X X		Matt Trovato Dr. Mark Nelham Dr. Mark Nelham/Heather Klopp Dr. Mark Nelham Dr. Mark Nelham/Matt Trovato	10 10 5 5 5
	<ul> <li>5.1. Chart Audit Review</li> <li>5.2. Death Audit Review</li> <li>5.3. Infection Control</li> <li>5.4. Emergency <ul> <li>Funding Issues &amp; Summer Schedule</li> <li>US Guided IV Starts – Equipment Needs</li> </ul> </li> <li>5.5. Pharmacy &amp; Therapeutics</li> <li>Motion: To approve the Medical Staff Reports as presented for the April 13, 2023 MAC meeting.</li> </ul>	X X X X	X X X X	X	Dr. Craig McLean Dr. Neeraj Patel Dr. Emily Kelly Dr. Sean Ryan Dr. Neeraj Patel	2 2 5 10
6.	Other Reports 6.1. Chief of Staff* 6.2. Lead Hospitalist 6.3. President & CEO Report* 6.4. Patient Experience Story*  Motion: To approve the Other Reports as presented for the April 3, 2023 MAC meeting.	X X X X	X X X X	X	Dr. Mark Nelham Dr. Neeraj Patel Jimmy Trieu Heather Klopp	5 5 5 5
	New Business 7.1. Credentialing: New Appointments & Reapplications*  Motion: To appoint/re-appoint the noted physicians to the SHHA professional staff until June 30, 2024.	X	X	X	Dr. Mark Nelham/Jimmy Trieu	2
8.	<ul> <li>Education/FYI</li> <li>Invites to re-apply for privileges for the 2023-2024 y</li> <li>If you receive your flu shot outside of SHHA, please</li> </ul>			•	•	
9.	Next Meeting: Thursday, May 11, 2023	X			Dr. Mark Nelham	1
10.	Adjournment Motion: To adjourn the April 13, 2023 MAC meeting at XX:XX hours.			X	Dr. Mark Nelham	1

<sup>\*</sup>Attachment

<sup>\*\*</sup>Attachment to follow

## **South Huron Hospital Association** MEDICAL ADVISORY COMMITTEE

**Minutes of Meeting** Thursday, March 2, 2023 8:00 a.m.

**Present:** Dr. Mark Nelham, Chair Dr. Sean Ryan

Dr. Ming Lam

Dr. Neerai Patel

Dr. Nelson Chan

Dr. Emily Kelly

Dr. Sandra Mekhaiel

Dr. Mario Bueno

Jimmy Trieu

Matt Trovato

Adriana Walker

Heather Klopp

**Recorder:** Stevie Cowdrey

- 1. Call to Order & Welcome Dr. Mark Nelham
  - Dr. Mark Nelham (Chair) called the meeting to order at 08:06 hours.
- 2. Minutes of Previous Meeting February 9, 2023

Motion: To approve the minutes as presented from the February 9, 2023 MAC

meeting.

Dr. Sean Ryan Moved by: Seconded by: Dr. Neeraj Patel

Carried.

- 3. Business Arising
  - 3.1. CT Scanner Matt Troyato
    - Jimmy will be meeting with SHHF on March 21 to confirm financial support for capital cost, construction cost and ongoing operational cost. This is needed before the business case can be submitted.
    - Once submitted to Ministry's capital branch, there is a 12-month window to review and render a decision.
  - 3.2. Professional Staff By-Laws Dr. Mark Nelham
    - Legal has reviewed our proposed changes and expect that we should be able to approve and finalize the by-laws by the annual meeting in June.
  - 3.3. HyperCare Dr. Mark Nelham/Heather Klopp
    - HyperCare will be available for use at SHHA. If you are interested, please connect with Heather. Timeline for training and onboarding has not been determined at this time.
    - This is available to all SHHA physicians, not just primary care physicians.
  - 3.4. Discontinuation of One Number Dr. Mark Nelham

- Recall that as of February 27, One Number has been discontinued and replaced with a two stream system, Criticall and an non-urgent number. There is a list posted in ED hat outlines what is *not* appropriate to call Criticall for.
  - o Criticall has not increased their staffing levels and will be tracking wait times as a result of this change.
  - o Some concern of process for cardiac patients stream will depend on the acuity of the patient.
- Initial feedback is that it feels similar to previous One Number system.
- 4. Medical Staff Reports
  - 4.1. Chart Audit Review Dr. Craig McLean
    - Deferred.
  - 4.2. Death Audit Review- Dr. Neeraj Patel
    - Nothing to report.
  - 4.3. Infection Control Dr. Emily Kelly
    - Inpatient unit is experiencing a number of COVID-19 cases. Staff testing is no longer an automatic part of outbreak management.
    - Alison Rammeloo has been reallocated into a senior lab tech position in the lab.
  - 4.4. Emergency *Dr. Sean Ryan* 
    - Staffing is okay until the end of the March.
    - Still waiting to hear if extra AFA funding will be extended beyond March 31 this will have a significant impact on our ability to staff and the next schedule will be dependent on this.
  - 4.5. Pharmacy & Therapeutics Dr. Neeraj Patel
    - No new items to report.

Motion: To approve Medical Staff Reports as presented for the March 2, 2023

MAC meeting.

Moved by: Dr. Neeraj Patel Seconded by: Dr. Emily Kelly

Carried.

- 5. Other Reports
  - 5.1. Chief of Staff Dr. Mark Nelham
    - No new updates.
  - 5.2. Lead Hospitalist *Dr. Neeraj Patel* 
    - No new updates.
  - 5.3. President & CEO Report *Jimmy Trieu* 
    - Jimmy is looking to implement an innovation lab at both hospitals to encourage staff and physicians to bring forward their own ideas for improvements to the hospitals.

• Michelle Wick is away from the organization until March 27. Her clinical leads will be managing day to day issues and any other more pressing issues should be directed to Jimmy.

### 5.4. Patient Experience Story – *Heather Klopp*

• This story is centered around the dietary experience of a long-stay patient. By working with this patient, our food services team has implemented improvements for all patients.

Motion: To approve the other reports as presented for the March 2, 2023 MAC

meeting.

Moved by: Dr. Mario Bueno Seconded by: Dr. Ming Lam

Carried.

- 6. New Business
  - 6.1. SHHA Physician Representation on Board Committees *Jimmy Trieu/Dr. Mark Nelham* 
    - Both the Recruitment & Retention and Community Engagement Board Committees are shared with AMGH and reserve space for SHHA physician input.
      - o Recruitment and Retention has two physician spaces available. Dr. Ryan is interested in attending.
      - o Community Engagement has one space available.
        - If anyone else is interested in joining these committees, please contact Dr. Nelham.
  - 6.2. Funding and Stipends for Hospitalists *Matt Trovato* 
    - OHA is aware that this is an issue in rural hospitals. A survey will be coming forward in April to gain a better understanding of how Ontario inpatient units are staffed and compensated with the aim to influence change.

#### 7. Education/FYI

- Invites to re-apply for privileges for the 2023-2024 year have been sent out please complete.
- Ultrasound guided IV insertion course taking place March 29. If interested in signing up, please contact Adriana.
- If you receive your flu shot outside of SHHA, please forward proof to stevie.cowdrey@shha.on.ca.
- 8. Next Meeting: Thursday, April 13, 2023
- 9. Adjournment *Dr. Mark Nelham*

Motion: To adjourn the March 2, 2023 MAC meeting at 08:45 hours.

Moved by: Dr. Mario Bueno Seconded by: Dr. Nelson Chan

Carried.

Dr. Mark Nelham Chair



## **Chief of Staff Report for April 2023**

Recruitment remains our first priority. We are looking for one or two physicians to participate in the Recruitment & Retention Committee meetings (next meeting May 2<sup>nd</sup> at 08:15). Creating clinic space for physicians joining us is essential if we are to recruit and retain physicians and plans for adding space to the clinic across the road are progressing. We expect details to become available over the next few weeks. This will be the focus of fund raising this spring and summer.

Regarding these activities, the Gala this year in Friday, June 2<sup>nd</sup>. It is very important that we have a good showing on the part of our staff. It is a great opportunity to meet local community members and for them to meet us in a non-clinical setting. The ED shift for that night is open and hopefully will be covered by HFO so most of us should be able to make it. With Krista McCann organising this, it will be a great evening.

The bylaws are back from the lawyers and provided there are no major concerns when we review them at MAC, we will send them on to the Board for implementation. If there are any questions, we may defer that until next month. The Professional Staff Association has already motioned the bylaws can go forward to MAC provided there were no new major changes made by the lawyers.

We recently had a team come to demonstrate and train nurses and physicians on US guided IV access. This was a very successful session. We will discuss this at our MAC meeting but the expectation is that we will recommend the purchase of an US probe and tablet to dedicate for this purpose. We are already looking at stocking the other materials needed to allow us to start using this technique for IV access.

The Peer to Peer program is posted in the ED. I did access that over the weekend. It was easy to use and had a faster response than any other phone consult service, including Critical. It could be very helpful for discussing management of a case but also to have another rural physician in the call if you are having difficulty with the consultant service.

Almost all our reapplications have been completed. We probably need to reach out to one of our consultants to submit theirs. We will be reviewing the process later this year and will advise if there are any changes for next year.

Currently there are significant funding issues regarding ED physician coverage. The ministry has not extended last summer's AFA incentive program which resulted in many rural ED physicians working extra shifts to keep our departments open. We have completed a tentative schedule for May to August on the assumption that this funding would continue. If this is not the case, we can expect significant gaps in coverage throughout rural Ontario this summer. The current funding model favours working in high volume urban centers where there is extensive backup coverage from consultant services. The highest paid ED physicians work for Health Force Ontario, the group who have been helping us with coverage of our open shifts.

Dr. Mark Nelham

Chief of Staff

South Huron Hospital Association



# Alexandra Marine & General Hospital

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## PRESIDENT & CEO REPORT

April 2023

#### **METRICS**

Area	AMGH	SHHA	Comment	
Strategic Plan			Quarterly reporting to Board to start in June	
Health Human			OHA is undergoing bargaining with various unions.	
Resources			ONA – arbitration	
			CUPE & SEIU – mediation stage	
			Unifor – Waiting	
Master Plan and			Reviewing Functional Planner proposal. Once confirmed, work	
Functional Plan			on Master Plan will commence	
Finance			HHS has received the H-SAA from OHW and they are currently	
			under review.	

#### **TOP OF MIND**

#### **Funding**

- Ontario Health provided one-time funding to support the Existing Health Human Resources
   (HHR) initiatives. This allocation from Ontario Health is a reimbursement of expenses incurred in
   Q2 (July 1 to September 30, 2022) for HHR initiatives that optimize critical care and bedded
   capacity. Equates to approx. \$260K.
- Funding for ED AFAs in response to the COVID-19 pandemic, previously under the Temporary
  Physician Funding for Hospitals During COVID-19 framework, has been temporarily extended
  until June 30, 2023. The ministry will continue to provide a temporary 120% of base funding to
  sites to allow additional on-site hours beyond the current 24-hour coverage
- COVID Temporary Summer Locum Program expired on March 31,2023 and the MoH is working to determine the next steps for the future of the program. This program would help with maintaining locum coverage for the ED
- H-SAA and M-SAA have been received from Ontario Health and a review of these documents is needed before signing.

#### **BIG WINS | LEARNING**

- Lab Accreditation at both sites went very well. AMGH & SHHA, as part of the IHLP which includes 10 other sites, had only a few minor non-compliance issues and staff will work to meeting these identified standards. Kudos to all the lab staff and lab leadership for all their tremendous work to meet lab accreditaion standards.
- A Director of Finance, Shane DeJong, has been hired as a cross-site position. Shane served as the Interim Director of Corporate Finance Initiatives for London Health Sciences Centre, and previously as a Business Manager for LHSC supporting both clinical and non-clinical portfolios.
- SHHA Foundation has agreed to fund a CT scanner including the ongoing operational annual costs. A business case will be submitted to the MoH for review and approval. This process can take up to 12 months before an answer is provided.

#### PRESIDENT & CEO SUMMARY

The province tabled its budget on March 23, 2023 and below is a summary. In recent months, the OHA has met with the Deputy Premier and Minister of Health, Minister of Finance and President of the Treasury Board. The OHA has also been in frequent communication with the Deputy Minister of Health, senior staff within the Minister's Office and Ontario Health. In these discussions, the Government of Ontario has acknowledged the significant financial uncertainties facing the hospital sector in the aftermath of the COVID-19 pandemic and are receptive to further collaboration and engagement on this matter

Some of the highlights from the 2023 Ontario Budget include:

- An expected increase of 4% for hospitals. This increase is the total increase for all hospitals, so we're not sure what our base increase will be. A 1% increase equates to approximately \$238M.
- Investments to strengthen health human resources, including:
  - \$80 million over three years to further expand nursing education
  - \$200 million for the Enhanced Extern Program and Supervised Practice Experience Partnership Program
  - \$100.8 million over three years to expand and accelerate the rollout of medical training seats
  - and \$22 million to hire up to 200 hospital preceptors to provide mentorship, supervision, and training to newly graduated nurses.
- Accelerating home care funding in 2023-24 to \$569 million, including nearly \$300 million to support contract rate increases.
- A commitment to allocate additional funding and to work with frontline paediatric health partners to identify more ways to connect children and youth to the care they need.
- \$72M for Community Surgical and Diagnostic Centres, which builds on the \$300M surgical recovery strategy
- \$300M for Home Care to support contract increases
- \$3.8B for Mental Health over 10 years plus an additional \$425M over 3 years
- \$48B over 10 years for hospital infrastructure to support 50 hospital projects which will add 3,000 new beds

The HAPS (i.e. budget) submissions to the ministry have demonstrated significant financial challenges for all hospitals. The OHA recognizes the need for stability and clarity from the government in terms of funding are actively engaging with the Ministry of Health and Ontario Health. I am actively engaging with Ontario Health West around HHR and funding for extra beds.

Respectfully,

Jimmy Trieu
President & CEO

# Patient Experience Story

# April 13, 2023

This patient is the first to reach back to us with feedback about how they experienced some of the various touchpoints in the Huron Health System and our partners.

A retired person moved from London to Grand Bend. Their family doctor in London was also retiring and they passed on their files to a new family doctor in London. The patient did not have a need to see the family doctor in London until one evening in November when they were not available. Symptoms they were experiencing sent them to the Walk-In Clinic (WIC) at SHHA in the evening. Upon assessment, the WIC MD sent them immediately to the Emergency Dept.(E.D.)

After the SHHA lab technician drew a blood sample, they were sent by their own family transportation to AMGH in Goderich. At AMGH they had a CT scan upon arrival followed by x-rays.

After arriving back at SHHA, and the MDs having the results, they were then sent immediately to LHSC where an emergency procedure was performed.

All seemed well for a time until February, 2023, when symptoms arose and 911 was called.

Upon triage and assessment at SHHA, another stat CT was ordered at AMGH – it was late into the night. After the CT and upon arriving back at SHHA, still during the night, they were provided with a prescription and discharged – back home by morning.

The patient reports that all points of care were excellent. They have since had a MRI as arranged by the SHHA E.D. They are currently making application to try to acquire a family doctor locally.

This patient wanted the Patient Relations Manager to express; "10/10 for South Huron Hospital Association. The staff and doctors were very nice and they were treated well – quickly and efficiently. They are very happy with the service"

Heather Klopp

Hee her Klyp.

Manager, Health Records, Patient Relations & Patient Registration

# Credentialing & Reappointment Report

# April 13, 2023

ACTIVE	Change/Status	Comments
Bueno-Patino, Dr. Mario	Reappointment	Family Medicine, Emergency, Hospitalist, WIC
Carrier, Dr. Noelle	Reappointment	Emergency
Chan, Dr. Nelson	Reappointment	Hospitalist, WIC
Englert, Dr. Peter	Reappointment	Clinical Support
Fatum, Dr. Krista	Reappointment	Clinical Support
Gordon, Dr. Dina	Reappointment	Hospitalist, WIC
Hammond, Dr. Michael	Reappointment	Clinical Support
Henderson, Dr. Allison	Reappointment	Emergency, WIC
Hill, Dr. Brett	Reappointment/Moving to Active	Hospitalist, WIC
Jadd, Dr. Jerome	Reappointment	Clinical Support
Joseph, Dr. Steven	Reappointment/Moving to Active	Emergency
Kamar, Dr. Ahmed	Reappointment/Moving to Active	Hospitalist, WIC
Kane, Dr. Aditi	Reappointment	Hospitalist, WIC
Kelly, Dr. Emily	Reappointment	Emergency, Hospitalist, WIC
Lam, Dr. Ming	Reappointment	Family Medicine, WIC
McLean, Dr. Craig	Reappointment	Emergency
McLean. Dr. Nicola	Reappointment	Endocrinology
McNaughton, Dr. Deborah	Reappointment	Clinical Support
Mekhaiel, Dr. Sandra	Reappointment	Hospitalist, WIC
Nelham, Dr. Mark	Reappointment	Emergency, Hospitalist, WIC

Ondrejicka, Dr. Michaela	Reappointment	Family Medicine, Emergency, WIC
Patel, Dr. Neeraj	Reappointment	Family Medicine, Hospitalist, WIC
Pereira, Dr. Jaime	Reappointment	Emergency, Hospitalist, WIC
Ryan, Dr. Sean	Reappointment	Family Medicine, Emergency, Hospitalist, WIC
Stiller-Moldovan, Dr. Cassandra	Reappointment	Hospitalist, WIC
COURTESY	Change/Status	Comments
Dhingra, Dr. Astha	Reappointment	Hospitalist, WIC
Milne, Dr. Ken	Reappointment	Emergency, Hospitalist, WIC
Mwamwenda-Heinrich, Dr. Essie	Reappointment	Emergency, Hospitalist, WIC
Van Osch, Dr. Skylar	Reappointment	Emergency, Hospitalist, WIC
Yeoman, Dr. Jake	Reappointment	Family Medicine
Ziada, Dr. Mohammad	Reappointment	Hospitalist, WIC
Ziada, Dr. Zeinab	Reappointment	Hospitalist, WIC
LOCUM	Change/Status	Comments
Bonin, Dr. Dominique	NEW	Emergency (EDLP) – temp. privileges in place
Caine, Dr. Sean	NEW	Emergency (EDLP) – temp. privileges in place
Chang, Dr. Boon	Reappointment	Emergency (EDLP)
Elhag, Dr. Muaiad	Reappointment	Emergency (EDLP)
Gray, Dr. Alice	Reappointment	Emergency (EDLP)
Koblic, Dr. Paul	Reappointment	Emergency (EDLP)
Koblic, Dr. Paul Lien, Dr. Kelly	Reappointment  Reappointment	Emergency (EDLP)  Emergency (EDLP)
		<u> </u>
Lien, Dr. Kelly	Reappointment	Emergency (EDLP)
Lien, Dr. Kelly  Luckett-Gatopoulos, Dr. Sarah	Reappointment  Reappointment	Emergency (EDLP)  Emergency (EDLP)  Emergency (EDLP) – temp. privileges

Rachinsky, Dr. Max	Reappointment/Moving to Locum	Emergency
Rivest, Dr. Candice	Reappointment	Emergency (EDLP)
Shah, Dr. Amit	Reappointment	Emergency (EDLP)
Skoretz, Dr. Terry	Reappointment	Emergency (EDLP)
Tanaka, Dr. Peter	Reappointment	Emergency (EDLP)
Umer, Dr. Hafiz	Reappointment	Emergency (EDLP)
Wei, Dr. James	Reappointment	Emergency (EDLP)
Yee, Dr. Michelle	Reappointment	Emergency (EDLP)
CONSULTING	Change/Status	Comments
Accorsi, Dr. Fabio	NEW	Medical Imaging
Amann, Dr. Justin	Reappointment	Medical Imaging
Banner, Dr. Harrison	Reappointment	Medical Imaging
Bates, Dr. Robert	Reappointment	Medical Imaging
Ben Nachum, Dr. Ilanit	Reappointment	Medical Imaging
Chhibber, Dr. Siddharth	Reappointment	Medical Imaging
Crivellaro, Dr. Priscilla	Reappointment	Medical Imaging
Cunningham, Dr. Kelly	Reappointment	Medical Imaging
Dawson, Dr. William	Reappointment	Medical Imaging
Durrant, Dr. Eric	Reappointment	Medical Imaging
Fiaani, Dr. Majed	Reappointment	Cardiology
Gangdev, Dr. Prakash	Reappointment	Psychiatry
Garvin, Dr. Gregory	Reappointment	Medical Imaging
Gratton, Dr. Robert	Reappointment	Medical Imaging
Grisaru Kacen, Dr. Maya	Reappointment	Medical Imaging
Howard, Dr. Jessica	Reappointment	Skin Disorders
Howey, Dr. Joanne	Reappointment	Medical Imaging
Illman, Dr. Jeffery	Reappointment	Medical Imaging

Islam, Dr. Ali	Reappointment	Medical Imaging
Kalia, Dr. Vishal	Reappointment	Medical Imaging
Kalia, Dr. Vibhuti	Reappointment	Medical Imaging
Kassam, Dr. Zahra	Reappointment	Medical Imaging
Khan, Dr. Nasir	Reappointment	Medical Imaging
Kornecki, Dr. Anat	Reappointment	Medical Imaging
Kozak, Dr. Roman	Reappointment	Medical Imaging
Mangat, Dr. Arvindpaul	Reappointment	Medical Imaging
Meglei, Dr. Gabriela	Reappointment	Medical Imaging
Mercado, Dr. Ashley	Reappointment	Medical Imaging
Montiveros, Dr. Carolina	Reappointment	Pediatrics
Mowbray, Dr. Robert	Reappointment	Medical Imaging
Muscedere, Dr. Giulio	Reappointment	Medical Imaging
Ohorodnyk, Dr. Pavlo	Reappointment	Medical Imaging
Osman, Dr. Said	Reappointment	Medical Imaging
Pavlosky, Dr. William	Reappointment	Medical Imaging
Potoczny, Dr. Stefan	Reappointment	Medical Imaging
Ramlal, Dr. Vinod	Reappointment	Medical Imaging
Romano, Dr. Walter	Reappointment	Medical Imaging
Saif, Dr. Sameh	Reappointment	Medical Imaging
Schmuilovich, Dr. Olga	Reappointment	Medical Imaging
Socha, Dr. Barbara	Reappointment	Medical Imaging
Szpakowski, Dr. Peter	Reappointment	Medical Imaging
Taves, Dr. Donald	Reappointment	Medical Imaging
Thomas, Dr. Eric	Reappointment	MAID
Tomlinson, Dr. Charles	Reappointment	Cardiology
Wang, Dr. David	Reappointment	Medical Imaging
Wood, Dr. Jacqueline	Reappointment	Gynecology

Wozniak, Dr. Arthur	Reappointment	Medical Imaging
Zhao, Dr. Kathryn	Reappointment	Medical Imaging

It is the recommendation of the credentialing process to appoint or re-appoint the above named individuals to the SHHA professional staff. Privileges will be extended to June 30, 2024 and then subject to the re-application process.